

Disability welfare service business based on the Comprehensive Support for Persons with Disabilities Act

If you need heavy duty home care, leave it

## Angel Care Service

Administrator  
Nurse  
Shuko Kurata



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Make You Smile



## Four Features of Angel Care Services



### 01

#### Experienced Nursing Administrator

The general manager (administrator) of the Severe Home Care Service Project has a 20-year career in the medical field. The manager personally provides on-the-job guidance and training to improve the quality of care service and strives to improve the skills of care helpers. We are making effort to improve the skills of our caregivers.

### 02

#### Many cheerful and energetic We have many cheerful and energetic helpers

Interviews for the hiring of caregivers are conducted by representatives of people with severe disabilities themselves. The hiring criteria are whether or not they can "make users smile," value teamwork, and have a cooperative personality. We strive to hire and train helpers from the user's point of view. We strive to hire and train

### 03

#### Foreigners and Japanese get along and work together

Angel Care Service has a large number of foreign caregivers who speak Japanese. They can provide night shifts and overnight care, as well as record and report on services. We are proud of the work we do to support those who need assistance. We take pride in our work.

### 04

#### Helpers

Very high retention rate  
The retention rate of Angel Care Service's caregivers is far above the industry average: more than 70% for 5 years or more, and more than 85% for 3 years or more. This is because our work environment is designed so that foreign nationals can work under the same working conditions as Japanese nationals, with the same working conditions as Japanese





I am a severely physically disabled person with an incurable congenital progressive muscular dystrophy.

I have only a little muscle strength in my upper and lower body, which requires 24-hour nursing care. Therefore, I was always looking for the right caregiver. However, all the offices were short-staffed and I could not receive services at the time and day I wanted. Due to these unavoidable circumstances, I established my own home-visit care business for severely ill people, and have trained and employed foreigners living in Japan as care helpers.

In the course of training and utilizing various foreign nationals as caregivers, I have found that Filipinos are the most qualified to work as caregivers. Many of them are Christians (Catholics) and have the so-called "love for neighbor" and "help the weak. In other words, they have a voluntary and unselfish feeling and mindset (mindset) to willingly help the poor and the weak (including the disabled and the elderly).

I want people in the same situation as me (those who need support) to know and experience the excellent service of Filipino caregivers..." With this in mind, I established MANABU, a Japanese language school in Davao City, the Philippines (2018). With this in mind, we established a Japanese language school, MANABU, in Davao City, Philippines (2018), and are now preparing to open a training center for caregivers. At present, there are several specially skilled human resources (nursing care helpers) who have already entered Japan and are active in the field. There are also dozens of people waiting to enter Japan (as of October 2022). (As of October 2022).

In the future, it will be essential for Japan to create a work environment where Japanese and non-Japanese employees can respect each other's culture and customs and work in cooperation with each other. We happened to focus on foreign caregiver helpers and have been committed to their training and employment. We have learned what is normal for foreigners by repeatedly encountering the reality that what is normal in Japan is not normal in other countries.

We believe that the ideas and innovations we have developed from the difficulties we have experienced should be shared. We believe that our research and efforts will provide hints for foreigners to play a more active role in Japan. We invite you to experience the services of Filipino caregivers.



## Meet the Staff



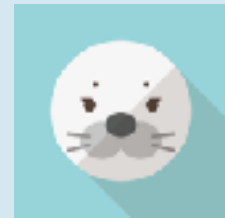
**Service Provider  
Care Worker  
Aki Kasahara**

She is a popular person in the company who is always ready to help you with not only your work problems but also your private ones. Her loud laugh will blow away any worries you may have!



**Administrator  
Nurse  
Shuko Kurata**

She is a calm, cool and collected person who can handle anything quickly and efficiently. She is a dependable big sister to everyone. A nurse with a wealth of experience in the field supports all staff members.



**Service Provider Manager  
8 years of work experience  
Cristina Suzuki**

She is a mood maker who always makes those around him smile. Are you a jokester or a natural character? Veteran Filipinos love to talk and joke.



## Creating a work environment where Japanese and non-Japanese can work together

**20**

**Number of employees**  
Including part-time employees

**10**

**Qualified persons**  
Nurse practitioner (2)  
Interventional welfare worker (2)  
Practical training (3)  
Beginner's training (3)

**13**

**Foreign Helpers**  
Practical training (3)

**14**

**Work Experience**  
More than 3 years